

CraftyKla – Terms and Conditions

(Workshops, Events, and Product Purchases)

1. Acceptance of Terms

By accessing this website, registering for a workshop, or purchasing any product from CraftyKla, the Client acknowledges and agrees to be bound by these Terms and Conditions. CraftyKla reserves the right to modify these Terms at any time without prior notice. Continued use of the website or participation in services constitutes acceptance of the updated Terms.

WORKSHOP TERMS

2. Registration and Payment

- 2.1. Workshop registration is confirmed only upon receipt of full payment.
- 2.2. All fees must be paid in advance unless otherwise stated in writing.
- 2.3. CraftyKla reserves the right to refuse or cancel any registration at its discretion.

3. Participant Cancellations

- 3.1. Cancellations made seven (7) or more days before the workshop date may be eligible for a partial refund, less applicable processing fees.
- 3.2. Cancellations made within seven (7) days of the workshop date are strictly non-refundable.
- 3.3. If a participant is unable to attend, a transfer to another child may be permitted with prior written approval from CraftyKla.
- 3.4. No credits, refunds, or rescheduling will be provided for no-shows.

4. Cancellations by CraftyKla

- 4.1. CraftyKla reserves the right to cancel or reschedule a workshop due to illness, emergency, insufficient enrollment, or venue-related issues.
- 4.2. In the event of cancellation by CraftyKla, the Client will receive a full refund of

workshop fees paid.

4.3. CraftyKla is not responsible for any additional costs incurred by the Client, including but not limited to travel, childcare, or scheduling conflicts.

5. Safety and Liability

5.1. Participation in workshops is voluntary and at the Client's own risk.

5.2. CraftyKla is not liable for injuries, allergic reactions, accidents, or damages arising from participant behavior, venue conditions, or external factors.

5.3. Parents/guardians are responsible for ensuring their child's readiness, supervision needs, and any required accommodations.

5.4. CraftyKla is not responsible for loss, theft, or damage to personal belongings brought to workshops.

6. Accessibility and Support Needs

6.1. Workshops are designed with neurodiverse learners in mind; however, CraftyKla must be informed of any specific support needs at the time of registration.

6.2. CraftyKla will make reasonable efforts to accommodate support needs, but does not guarantee the availability of all accommodations.

7. Photography and Media

7.1. CraftyKla may photograph workshop setups, materials, and completed projects for marketing and portfolio purposes.

7.2. If the Client does not consent to photographs including their child, written notice must be provided before the workshop date.

PRODUCT PURCHASE TERMS

8. Product Nature and Variations

8.1. All CraftyKla products are handmade and may exhibit natural variations in color, size, texture, and appearance.

8.2. Such variations do not constitute defects and are not grounds for refunds or exchanges.

9. Orders and Payment

9.1. Orders are processed only after full payment is received.

9.2. Prices are subject to change without notice.

9.3. CraftyKla reserves the right to refuse or cancel any order at its discretion.

10. Shipping and Delivery

10.1. Processing and delivery times may vary based on product type and order volume.

10.2. CraftyKla is not responsible for delays caused by shipping carriers, weather conditions, or incorrect address information provided by the Client.

10.3. Risk of loss transfers to the Client upon delivery to the carrier.

11. Returns, Refunds, and Exchanges

11.1. All sales are final due to the handmade and custom nature of CraftyKla products.

11.2. If an item arrives damaged, the Client must notify CraftyKla within forty-eight (48) hours of delivery and provide photographic evidence.

11.3. Refunds or replacements for damaged items are issued solely at CraftyKla's discretion.

12. Custom Orders

12.1. Custom items are non-refundable once production has begun.

12.2. Requested changes after production begins may incur additional fees or may not be possible.

GENERAL TERMS

13. Intellectual Property

13.1. All designs, patterns, workshop materials, photographs, branding, and website content are the exclusive property of CraftyKla.

13.2. Unauthorized reproduction, distribution, or use of CraftyKla's intellectual property is strictly prohibited.

14. Limitation of Liability

14.1. To the fullest extent permitted by law, CraftyKla shall not be liable for any indirect, incidental, consequential, or punitive damages arising from workshops, product use, or website access.

14.2. CraftyKla's total liability for any claim shall not exceed the amount paid by the Client for the specific workshop or product giving rise to the claim.

15. Indemnification

15.1. The Client agrees to indemnify and hold harmless CraftyKla, its owners, and representatives from any claims, damages, losses, or expenses arising from the Client's participation in workshops or use of products.

16. Governing Law

16.1. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the State of California.

17. Policy Updates

17.1. CraftyKla may revise these Terms at any time.

17.2. The Client is responsible for reviewing the Terms periodically for updates.

"/s/Craftykla"

